



MEDICO-LEGAL SOCIETY OF INDIA

1416 Sadashiv Peth, Pune 411030 Regd No 1319/2022 dt 24/08/2022

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Skills Beyond Science 2.0

An MLSI initiative to increase awareness of the role of effective communication strategies to enhance patient satisfaction.

Our patient profile and their expectations have changed. Integrating robust soft skills with our clinical expertise is crucial for fostering stronger doctor-patient relationships, enhancing trust and treatment adherence, and ultimately optimizing patient outcomes.

Suboptimal communication practices constitute a substantial source of medical errors, thereby emphasizing the imperative for the development and deployment of comprehensive preventive strategies which will be highlighted in these sessions.



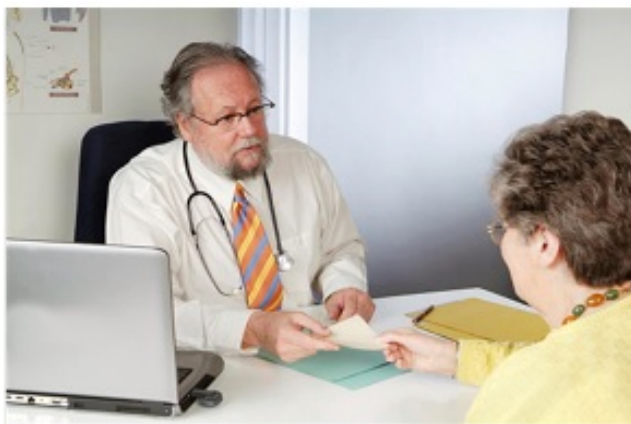
Society is being propelled into an uncharted era dominated by AI which is going to transform and reshape health care in profound ways.

Soft skills will become even more valuable and will have to be leveraged to face the unique challenges and disruptions in healthcare delivery.

This program is an **OVERVIEW OF AN ARRAY OF STRATEGIES FOR HEALTHCARE PROFESSIONALS** to use in various interactions with patients, relatives and other healthcare professionals.

Skills Beyond Science 2.0

No	Date	Topic	Faculty
25th Jan26 Session 1			
	9:00 to 9:10 am	Introduction: Why we need communication skills - Evidence and General objectives in health care	Dr. Pratibha Kane
1	9:10 to 9:30 am	Communication Skill : Does it matter?	Dr. Sanjay Gupte
2	9:30 to 10:00 am	Importance of Non-verbal communication	Dr. Pratibha Kane
3	10:00 to 10.30 am	Kalamazoo consensus statement for effective communication between doctors and patients	Dr. Amita Ray
4	10:30 to 11:00 am	Active Listening & Empathy: Building Trust with Patients and relatives	Dr. Rishabh Rana
5	11:00 to 11:30 am	Managing Hierarchy/ harassment/abuse in healthcare institutions (Preventing suicides related to the workplace)	Dr. Mukesh Yadav
6	11:3 to 12:00 am	Errors in healthcare delivery- Preventive strategies	Dr. Pratibha Kane
7	12:00 to 12:30 am	Questions / Queries	



1st Feb 26 Session 2			
8	9:00 to 9:30 am	Counselling before consent	Dr.Meenakshi Deshpande
9	9:30 to 10:00 am	Digital Vs Physical Communication in Healthcare delivery / Documentation of communication.	Dr. Rajeev Joshi
10	10:00 to 10:30 am	Attitude and etiquette when interacting with the Police	Dr. Ashish Khatod
11	10:30 to 11:00 am	Teleconsultation: etiquettes and legal compliance.	Dr. Samir Shah
12	11:am to 11:30 am	Recognizing signs of burnout and skills to overcome the effects.	Surg Cdr Arun Gupta
13	11:30 to 12:00 am	Communication skills for team building and collaboration in healthcare delivery	Surg Rear Admiral Manish Honwad
14	12:00 to 12:30 pm	Questions / Queries	
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8th Feb26 Session 3

15	9:00 to 9:30 am	Communication skills to manage Competition, jealousy, nepotism, medical jousting	Dr. Vidya Shetty:
16	9:30 to 10:00 am	Medical scoring system backup for sick patients in ICU as a professional tool for patient safety and family understanding.	Dr.S.Rahul Agarwal
17	10:00 to 10:30 am	Breaking bad news : unanticipated adverse events and death	Dr.H.Haron
18	10:30 to 11:00 am	Grievance redressal strategies.	Dr. Arun Mehra
19	11:00 to 11:30 am	Dealing with aggression and anger in patients or families. Communication to Mitigate workplace violence:	Dr.ALMSundaram
20	11:30 to 12:00 am	Communication skills to prevent litigation	Dr. Jayant Navarange
21	12:00 to 12:30 am	Questions / Queries	

Fees structure for the program	All the 3 sessions	Rs.5000/-
Including MMC processing fee.	For any one session	Rs.2000/-
Concessions as per MLSI bylaws	50% for Life Members	50% for Students
Additional concessions offered	50% for participants of Skills Beyond Science 1.0	

Please click on [LINK](#) for registration and payment. Last date for registration is 21st Jan 2026. Details are available on the website of Medico Legal Society of India (MLSI) www.medicolegalsociety.in which is a registered association under ROS Pune.

